



# Fort Lauderdale Landing Arrangements

Dear Guest(s),

Please read the following information carefully to ensure a smooth departure from Queen Victoria. Should you have any questions, please visit the Tour Office, Deck 1, Grand Lobby.

## Arrival & Port Information.

Queen Victoria is expected to arrive at **Fort Lauderdale, US (Port Everglades, Terminal 2, Berth 21)** on Friday, 22 January 2016, at approximately 7.00am.

## Luggage out .

Please place your luggage outside your stateroom the night prior to disembarkation, between 6.00pm and 11.00pm.

We appreciate your cooperation in placing any luggage outside as early as possible even if you only have one case ready.

- Queens Grill, Princess Grill guests and Cunard World Club Diamond guests will receive an allocated Priority disembarkation luggage label. Additional luggage labels can be obtained from the Concierge or the Purser's Office. Please remove the original embarkation tag to ensure priority disembarkation.
- Any guests on Cunard transfers/arrangements or any other group disembarkation will also receive an allocated coloured luggage label. Additional luggage labels can be obtained from the Tour Office. Please remove the original embarkation tag.
- All Independent guests with their own arrangements will re-use their embarkation label for disembarkation (the label you used to embark Queen Victoria). Any additional or replacement luggage tags can be obtained from your Bedroom Steward.

## Cunard World Club Lounge for Diamond and Platinum members.

\*Diamond/Platinum members with Cunard arranged transfers should proceed to the designated lounge as specified in the disembarkation letter sent by the Tour Office.

We invite all other Diamond & Platinum members (who do not have any transfer arrangement with Cunard) to relax in the **Britannia Restaurant, Deck 3, Stairway C from 7.45am**. Upon entering please present your key card to your Cunard World Club representative at the entrance. Please note that Diamond guests will be disembarking when the relevant luggage tag colour is called. Independent Platinum guests will be disembarking as per their deck.

## Silent disembarkation procedures.

Announcements will be made only at the designated meeting locations and only guests with the announced luggage label colour or deck number will be permitted to disembark at this time. We anticipate the general disembarkation procedure to take place between **7.45am and 9.15am**. We kindly ask you to vacate your stateroom by **8.30am** and take a seat in your designated public room no later than 10 minutes before your estimated disembarkation time detailed overleaf. Guests will be escorted to the gangway from their meeting location by a member of the ship's staff.

## Guests on Cunard arrangements (hotels & transfers).

These include: Cunard transfers, hotels and private car services. Please follow the instructions sent to you from the Tour Office. Guests with Cunard arranged chauffeur cars, are kindly requested to proceed ashore 20 minutes prior to your reserved car time. Failure to do so may result in additional charges. Use only the luggage labels sent to you via the Tour Office. Please remove the original embarkation tag.

## Self - help disembarkation.

Take advantage of our early express disembarkation: If you wish to disembark early prior to the main disembarkation and are able bodied and capable of carrying ALL of your own luggage, you can apply for Self Help Disembarkation at the Purser's Office. You will be issued a Self Help card which you will be required to present at the gangway when leaving the ship. When disembarking Self Help, you do not require luggage labels - please keep all of your baggage in your stateroom overnight and meet in the **Queens Room, Deck 2, Midships** with your luggage. Self-Help disembarkation is expected to commence at **7.15am**.

## Independent guests with own arrangements.

Be advised that independent guests with own arrangements will re-use the embarkation labels that you have received for boarding the ship. Additional luggage tags can be obtained from the Bedroom Stewards.



Kindly vacate your stateroom by 8.30am and make yourself comfortable in the public rooms listed below.

Time	Disembarkation order	Meeting place
7.45am	Queens Grill Guests - PINK 2 TAGS	Card Room, Deck 3
7.45am	Princess Grill Guests - PINK 2 TAGS	Card Room, Deck 3
7.45am	Priority for Diamond CWC - AQUA 2 TAGS	Britannia Restaurant, Deck 3
8.00am	Deck 8 - Deck 8 embarkation labels	Royal Court Theatre, Decks 1 & 2
8.00am	Deck 7 - Deck 7 embarkation labels	Royal Court Theatre, Decks 1 & 2
8.20am	Deck 6 - Deck 6 embarkation labels	Royal Court Theatre, Decks 1 & 2
8.20am	Miami Tour and Transfer- RED 2 TAGS	Britannia Restaurant, Deck 3
8.30am	Fort Lauderdale Airport Direct Transfer - GOLD 1 TAGS	Britannia Restaurant, Deck 3
8.30am	Miami Airport Direct Transfer - GOLD 2 TAGS	Britannia Restaurant, Deck 3
8.30am	Deck 5 - Deck 5 embarkation labels	Royal Court Theatre, Decks 1 & 2
8.40am	Deck 4 - Deck 4 embarkation labels	Royal Court Theatre, Decks 1 & 2
8.40am	Decks 1 & 2 - Deck 1 & 2 embarkation labels	Royal Court Theatre, Decks 1 & 2
8.50am	Imagine Cruising - PURPLE 1 TAGS	Golden Lion Pub, Deck 2
8.50am	Sonesta Dayroom - LIGHT BLUE 1 TAGS	Golden Lion Pub, Deck 2
8.50am	Marriott Pompano Beach Resort - CREAM 1 TAGS	Golden Lion Pub, Deck 2
8.50am	Miami Airport Hospitality - CREAM 2 TAGS	Golden Lion Pub, Deck 2

**IMPORTANT NOTICE:** Due to Customs restrictions in Fort Lauderdale, US all guests finally disembarking Queen Victoria on Friday, 22 January 2016 are requested to disembark by 9.30am to allow for full customs clearance. No disembarking guests will be allowed back on board after this time.

We kindly ask all guests to have your Queen Victoria guest identification card and "Disembarking guest" card attached to this letter ready to show at the gangway as you finally disembark. After scanning off the ship, please retain your guest identification card.

All disembarking guests will be issued a new US Customs form which will be collected at the Terminal by officials as you disembark.

Customs notice – endangered species and United States Customs Duty Free allowance.

If you are not in possession of an import license for items derived from endangered species, these are liable to confiscation. These include animal skins and shells from tortoises or turtles, stuffed birds or eggs, any items derived from seals or certain orchids and cacti. Items of clothing manufactured from wildlife such as leopard skin coats, crocodile shoes, purses and carvings are also prohibited.

For Tax and Duty Free items purchased ashore as well as the shops onboard:

For US Residents

\$800 Worth of goods  
1,000 Cigarettes or 100 Cigars,

For NON US Residents

100 \$ Worth of goods  
200 Cigarettes or 50 Cigars  
1 Litre of Alcoholic Beverages per person

1 Litre of Alcoholic Beverages per person

**Early breakfast.**

Early breakfast will be served in the Lido from 6.00am until 8.30am. Breakfast in the Queens Grill, Princess Grill and Britannia Restaurant will be served from 6.30am until 8.30am. Room Service will not be available for disembarking guests on Friday, 22 January 2016.

**Settling your on board account.**

If you have a credit card registered all you need to do is check your final statement which will be delivered to your stateroom the morning of disembarkation. If you are happy with your account no further action is required. The final amount will be settled to your registered credit card.

**Accounts with credit cards registered:** We kindly request that guests disembarking on Friday, 22 January 2016 wishing to change the credit card which they have registered against their on board account do so no later than 11.00pm on Wednesday, 20 January 2016.

**Cash Accounts:** The deadline for making a cash payment to your on board account is 11.00pm on Thursday, 21 January 2016, after which time all charges will be settled to the registered credit card.

We sincerely hope you have enjoyed your voyage on Queen Victoria.

On behalf of Captain Peter Philpott and all the Ship's Company we wish you a safe onward journey home.